Licensing Panel SUPPLEMENTAL

AGENDA

DATE: Tuesday 11 November 2014

AGENDA - PART I

6. APPLICATION FOR A NEW PREMISES LICENSE IN RESPECT OF MCDONALDS, 361-363 STATION ROAD, HA1 2AW (Pages 1 - 12)

Report of the Corporate Director, Environment and Enterprise.

Note: In accordance with the Local Government (Access to Information) Act 1985, the following agenda item has been admitted late to the agenda by virtue of the special circumstances and urgency detailed below:-

Agenda item

 Application for a New Premises License in respect of McDonalds, 361-363 Station Road, HA1 2AW

Special Circumstances/Grounds for Urgency

The Police and Witness statements were received after the main agenda was printed and circulated. Members are requested to consider the Statements in order to consider the most up to date information.

AGENDA - PART II - NIL





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CJ Ac	W t 1967, s.9; MC Act 19	TTNESS STA 80, ss.5A(3)(a) and 5B;			ules 2005, I	Rule 27.1	
Statement of	Jasminder Virdi PC	392QA	. URN:				
Age if under 18	Over 18	(if over 18 insert 'over 18	Occupation	n: Pe	olice Offic	cer 208263	
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Licensing Officer home to many lice of eight licensed pand all the custom on the policing rethe police in Harr daily. There were which 52 originat Road with Gayton the calls that have incidents have em CRIS No. 20133 junction of Collegue he had been racial nearby. The "viction when the group ration push and the us CRIS No. 201322 licensed premises approximately 02: was just sitting at	that I am the above me for the Borough of ensed premises. Major premises that serve all ners leave with varying sources for Harrow. The data has been as 7 CADs created (Control of the Cad from locations that a Road in the South and an actual from licensed 23/14 refers to allegate Road and Station Following the Road and Station Following the properties of a racially derogate of a racially derogate at 335-339, STAT 30 hours the victim we the bus stop at the end and resulted in the state of the state of the end and resulted in the state of the state of the end and resulted in the state of the state of the end and resulted in the state of the state of the end and resulted in the state of t	Harrow since Septe ority of these stay op leohol within half a ming degrees of intoxic. The following is a small restricted to the paragraph of the paragraph of the paragraph of the street nearby they tory comments, ion of Actual Bodily as with his friends wend of a night out. The	en for busing all sample of sation, their mall sample of staix months of police) for thad address in the North hence leading gravated assold at appropriates. They became emission of the same emissio	Station F ess beyon f each oth vulnerab of the cri s betwee Station F sses locat i. I have a ing to crea sault. Th ximately had beer cated and abroiled i incident to LESEX assaulted egedly er	Road in Hand midnigher. So who ility prese ime and district the 23:0 Road in Hated between summarise ation of critis incident 02:15 hours drinking behaving in another took place HA1 2A. I by two ottnigaged in midning and the result of the place hall and the pl	farrow Town Country Town Country Huge responsional farrow Town Country	entre is excess ses shurs sibility aced by 0 hours of the sear the search the sear the sear the sear the sear the sear the sear the search the sear the search the sear the search the searc
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indeed punched in the face at the bus stop. One of the suspects was later found to have class 'A' drugs in his possession.

CAD No. 642:29OCT14 refers to an incident of an altercation at the licensed premises on 380 Station Road, Harrow. It is alleged that the door supervisors had detained a male who had been fighting another. The males refused to substantiate any allegations. The incident happened at 02:05 hours on 29/10/2014.

CAD No. 210:28OCT14 and CRIS No. 2013043/14 refer to an incident that occurred at 00:34 on Tuesday 28/10/2014. The licensed premises at 336-338 Station Road, Harrow had workmen doing a refurbishment of the premises. A male who appeared intoxicated entered the premises and had to be physically removed. The male then appeared to head-butt one of glass pane causing it to break. The male then ran off and arrested further down on Station Road.

CRIS No. 2012950/14 refers to allegation of criminal damage. This incident took place at a licensed premise at 312 Station Road, Harrow. HA1 2DX. On the 25/10/2014 at 23:59 hours the suspect was asked to leave as he was just loitering about. The male became abusive towards the staff and the kicked the door on the way out and allegedly causing one of the glass panes to crack.

CRIS No. 2012900/14 refers to an incident that happened in the doorway of the business at 273 Station Road, Harrow HA1 2TB. A female had tried to gain entry to the licensed premises 269-271 Station Road in order to use the lavatory. This request was declined. The female proceeded to urinate in the doorway of another venue nearby. She was issued with a Fixed Penalty Notice. This incident happened at 01:05 hours on 25/10/2014.

CRIS No. 2012983/14 refers to an allegation of Actual Bodily Harm. This incident happened inside a licensed premises at 229A Station Road, Harrow. HA1 2TB. On 25/10/2014 at 00:15 hours the victim was at the venue with a friend having a meal when two suspects came and punched once each on the face and the side of his head for no apparent reason.

CRIS No. 2012852/14 refers to an allegation of theft from person. This incident happened at a licensed premises at 380 Station Road, Harrow. HA1 2DE. On the 24/10/2014 between the hours of 01:30 and 02:30 hours the victim's mobile phone was allegedly stolen whilst they were on the dance floor.

CRIS No. 2012587/14 refers to the theft of a mobile phone. The incident happened at approximately 02:30 on 18/10/2014 when the victim called from a Kebab shop located near 378 Station Road. The victim had left a licensed premises and ordered a cab to collect her from outside the Kebab shop which is a premises licensed to stay open beyond the closure time of the one she had come from. The cab driver had to wait whilst her food order was made ready. Apparently some unknown males tried to share the cab with her, which the victim objected to. In the process the Victim's phone went missing.

CRIS No. 2012089/14 refers to allegation of robbery. The incident happened at 17:00 hours on 07/10/2014 at McDonalds, Station Road. During the incident the Victim was assaulted and had their phone stolen, hence the allegation of robbery. The investigating officer's assessment of the CCTV footage from inside of McDonalds was

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not great and only the initial bit of assault had been captured. The rest assault took place in an area not covered by CCTV camera located at the venue. There was no member of staff trained to download images at the time of the incident. The manager on duty on 10/10/2014 was not aware of the incident and unable to assist police with the procurement of the CCTV images. According to the report the CCTV images were eventually collected on 15/10/2014. There is no explanation on the report for the additional delay.

CRIS No. 2011660/14 refers to an allegation of a public order offence. The incident happened at 23:45 hours on 27/09/2014 outside 335-339 Station Road, Harrow. The door supervisor at the licensed premises refused entry to an intoxicated male. The male made threats to assault the door supervisor, before boarding a bus. The attending officers stopped the bus and arrested the male.

CRIS No. 2011587/14 refers to allegation of Actual Bodily Harm. The incident happened between the hours of 02:00 to 02:30 hours on Friday 26/09/2014. It took place outside a Kebab shop opposite the licensed premises on 380 Station Road. The victim was at the kebab shop waiting for a cab that she ordered. There were two other females with her who had intended share the cab-fare. As the cab turned up, another three males tried to get in to the cab. The victim began arguing with the males and ended up getting assaulted. In the meantime the two other females got in the cab and drove off.

CRIS No. 2011567/14 refers to an allegation Grievous Bodily Harm. The incident happened at 00:01 on Friday 26/09/2014 outside 325 Station Road, Harrow. The victims were walking down Station Road after leaving a licensed premises and were talking in their own language. They became embroiled in an argument with three other males. This culminated in three of the victims suffering amounting up to GBH.

CRIS No. 2011382/14 refers to an allegation of common assault. The incident happened at approximately 03:30 hours on 21/09/2014 at a licensed premises on 380 Station Road. The victim stated that he had been standing next to a friend who was causing trouble at the venue. The victim admitted that he had also accidently drunk someone else's drink. They had been told to leave. The victim alleged that a door supervisor pushed which caused him to fall to the floor.

CRIS No. 2011162/14 refers to an allegation of theft. The incident happened at approximately 02:00 hours on 14/09/2014. This theft of mobile happened whilst the victim was smoking a cigarette outside the licensed premises of 380 Station Road.

CRIS No. 2010973/14 refers to an allegation of theft. The incident happened between 01:30 and 01:45 hours on 1/09/2014 at a licensed premises on 269-271 Station Road. This theft of mobile happened when the victim left her handbag on table unattended.

CRIS No. 2010962/14 refers to an allegation of Grievous Bodily Harm (GBH). The incident happened at 02:30 hours on 13/09/2014. This was near the licensed premises on 269-271 Station Road. The incident initially started before the venue closed and the door supervisors were able to intervene and diffuse the situation. However later the suspect had another encounter with the victim and assaulted him, causing him injuries amounting to GBH.

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CRIS No. 2010953/14 refers to an allegation of Actual Bodily Harm. This incident allegedly started inside the licensed premises at 380 Station Road. A male had been escorted out of the premises by the door supervisors. Later on the incident re-ignited on Gayton Road. Police were only alerted to it by the door supervisor employed by the premises at 380 Station Road. Eventually no allegations were substantiated by any parties.

CRIS No. 2010427/14 refers to an allegation of Actual Bodily Harm. The incident started off inside the licensed premises of 269-271 Station Road at approximately 01:50 hours on 31/08/2014. There was an incident within the premises that led to an argument between two groups. The venues door supervisors intervened and were able to diffuse the incident. Both groups were escorted off the premises. However they continued to goad each other and eventually a fight broke out. The door supervisors did break the fight again. By this time police were able to attend and arrest the suspects.

CRIS No. 2010385/14 refers to an allegation of theft. The incident took place at approximately 04:00 hours on 30/08/2014 near the 380 Station Road. The victim alleged that her mobile phone and jacket had been stolen. The victim had visited the licensed premises at 380 Station Road. After the venue had closed, the victim came out and sat on a small wall near the venue when she was approached by youth of about 15 who asked her for a lighter. She had put her phone and jacket besides her on the wall. As she tried to explain to the youth that she did not smoke, she noticed that one of the youths friend was holding a phone with a case identical to hers. She then noticed her jacket and phone was missing. This led the victim to believe that the youth and his friends had stolen her jacket and phone.

CRIS No. 2010248/14 refers to an allegation of Criminal Damage. It occurred at 01:51 hours on 27/08/2014 at the licensed premises of 380 Station Road. A customer at the venue was on the dance floor trying to get the DJ's attention. The male was asked to approach the stage from the side if he had request. For no apparent the male reached and pulled the music decks and laptop to the floor. The male was detained by the door supervisors to be arrested by police.

CRIS No. 2009895/14 refers to an allegation of common assault. It occurred at 02:20 hours on 13/082014 at the licensed premises of 380 Station Road. The victim alleged that he was asked to leave by the door supervisor because the premises were about to close. The victim did not want to move so he complained. The victim claimed that the door supervisor pushed him. Later the victim chose not to pursue the allegation.

CRIS No. 2009849/14 refers to an incident that occurred at 02:20 hours on 17/08/2014. It happened at the licensed premises of 380 Station Road, involving a customer who tried to return to the venue after leaving earlier. The door supervisor declined entry as the male now appeared intoxicated. The male tried to unsuccessfully barge past the door staff.

CRIS No. 2009845/14 refers to an allegation of common assault. It happened at 01:36 hours on Sunday 17/08/2014 opposite McDonalds Station Road. There was passenger of a night bus that had stopped at the bus stop across the venue. The male on the bus was arguing with the other passengers and also spat at the bus driver.

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CRIS No. 2009366/14 refers to an allegation of theft. The incident took place at approximately 03:30 hours on 02/08/2014 near the licensed premises on 380 Station Road. The victim alleged that her mobile phone had been stolen by a male as she stood outside the venue.

CRIS No. 2009272/14 refers to an allegation of theft. The incident took place at approximately 00:01 hours on 01/08/2014 outside the licensed premises on 269-271 Station Road. The victim alleged that her mobile phone had been stolen by a male who was at one point was speaking to her in a very friendly manner as she stood outside. When her friends handed her handbag shortly afterwards, her phone was missing.

CRIS No. 2008981/14 refers to an allegation of theft. The incident took place between the hours of 23:00 and 00:01 hours on 24/07/2014 near the licensed premises on 380 Station Road. The victim alleged that her mobile phone had been stolen when she left it unattended on a table whilst at the venue.

CRIS No. 2008878/14 refers to an allegation of theft. The incident took place between the hours of 00:30 and 01:00 hours on 20/07/2014 in the licensed premises on 269-271 Station Road. The victim stated that venue was quite crowded. She stated that there was a lot of pushing and jostling as she worked her way through the crowd to the bar. It is alleged that her mobile phone from her shoulder bag.

CRIS No. 2008696/14 refers to incident of a fight. It took place at 23:20 hours on 19/07/2014 outside 335-339 Station Road. The door supervisor had intervened and stopped the two males from fighting. One of males had some facial injuries. The door supervisor called police to report the incident. The suspect made off before police arrival and the victim did not wish to substantiate any allegation, claiming that he had injured himself after tripping and falling to the ground.

CRIS No. 2008474/14 refers to an allegation of sexual assault. It allegedly happened at approximately 01:10 hours on Thursday 10/07/2014 on Gayton Road at the rear of the licensed premises on 380 Station Road. A female alleged that an unknown male had kissed/touched her burn. Further down in the investigation it was alleged that the incident may have happened inside the venue. Police were able to speak to door supervisors and view CCTV to complete their investigations regarding some of the alleged information.

CRIS No. 2008067/14 refers to an allegation of common assault. The incident took place between the hours of 00:30 and 00:49 hours on 06/07/2014 in the licensed premises on 269-271 Station Road. There were two male customers ejected for troublesome behaviour at the venue. They were asked to leave the vicinity several times but they refused. Eventually one of them assaulted the door supervisor and was arrested.

CRIS No. 2008067/14 refers to an allegation of Grievous Bodily Harm. The incident took place between the hours of 00:01 and 00:08 hours on 29/06/2014 in the licensed premises on 269-271 Station Road. There were two male customers who were refused entry because they were intoxicated. Eventually one of them assaulted the door supervisor and subsequently the second suspect joined in as well. Both males arrested.

CRIS No. 2009366/14 refers to an allegation of theft. The incident took place at approximately 00:45 hours on 27/06/2014 in the licensed premises on 380 Station Road. The victim alleged that his jacket had been stolen from

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near the dance floor. A door supervisor was alerted to the offence. The CCTV was viewed and a description of the suspect was obtained. When it was established that the suspect had returned to the venue, he was detained until police arrived to arrest the male.

CRIS No. 2007076/14 refers to an allegation of theft. The incident took place at approximately 01:00 hours on 09/06/2014 in the licensed premises on 380 Station Road. The victim alleged that she hung up her handbag on the door hook in the toilet cubicle and forgot it there when she left. However she realized within minutes and returned. Another female came out with the handbag stating that it had been left on the cubicle. Victim took the handbag but did not check for any missing contents until later.

CRIS No. 2006650/14 refers to an allegation of Criminal Damage. The incident took place at 03:30 hours on 01/06/2014 at the licensed premises on 380 Station Road. The suspect climbed to the floor above the venue and poured paint on to the canopy at the venue. Some of the paint splashed on some of the customers waiting. The suspect was seen running away from the venue by one of the door staff. The venue was an ID scanning device as an entry condition. The management were able to identify the suspect from this device.

CRIS No. 2006592/14 refers to an incident of affray. The incident happened at 01:55 hours on 30/05/2014 near the licensed premises of 380 Station Road. The two suspects became embroiled in a scuffle after leaving the licensed premises.

CRIS No. 2006375/14 refers to an allegation of Grievous Bodily Harm. The incident took place at approximately 22:20 hours on 26/05/2014 in the licensed premises on 269-271 Station Road. There was a fight between two males within the premises. A member of staff intervened and broke up the fight. The two males walked towards the exit. One of the suspects turned and punched the member of staff and started fighting the male again in the street.

CRIS No. 2005911/14 refers to an allegation of theft. The incident took place between the hours of 00:01 and 01:00 hours on 16/05/2014 near the licensed premises on 380 Station Road. The victim alleged that her mobile phone and wallet had been stolen when she left it unattended on a table near the entrance along with several others, whilst at the venue.

CRIS No. 2005644/14 refers to an allegation of a common assault. The incident happened between the hours of 00:01 and 00:30 hours on 10/05/2014 in the licensed premises at 335-339 Station Road. The victim was waiting for her boy-friend to return from the washroom, when she felt someone kick her bottom. Apparently her boyfriend saw the incident and started remonstrating with another male. Door staff intervened and separated the two males and as the victim initially did not want to substantiate any allegations, the other male was allowed to leave without any of his personal details being recorded.

CRIS No. 2005644/14 refers to an allegation of theft. The incident happened between the hours of 01:20 and 01:40 hours on 10/05/2014 in the licensed premises at 335-339 Station Road. The victim stated that she does not

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carry a purse or wallet so uses her bank card as a book mark. It went missing in the venue. Door staff on duty were informed however nobody was able to access the CCTV system to check.

CRIS No. 2005627/14 refers to an allegation of sexual assault. The incident took place between the hours of 01:00 and 01:10 on 10/05/2014 outside the licensed premises on 269-271 Station Road. The victim was outside the venue with a friend in the smoking area. A male suspect touched the victim's backside after being rebuked for asking permission to touch her backside. The victim alerted the door supervisor who then identified the suspect to the arresting police officer.

CRIS No. 2005627/14 refers to an allegation of Actual Bodily Harm (ABH). The incident took place between the hours of 01:00 and 01:10 on 10/05/2014 outside the licensed premises on 269-271 Station Road. Two males were denied entry by the door supervisors. It became a scuffle and an off-duty door supervisor becoming involved more robustly. Another acquaintance of the males pitched in as well leading the victim suffering injuries amounting to ABH.

CRIS No. 2005429/14 refers to allegation of racial statements directed towards door supervisors.. This is related to the above mentioned incident, during the three males made racially derogatory when referring to the door supervisors.

CRIS No. 2005432/14 refers to allegation of Affray, The incident happened at 02:45 hours on Monday 05/05/2014. It took across the road from 380 Station Road. A group of intoxicated males became embroiled in light.

Police have received intelligence that there are youths are actively targeting late opening licensed premises and trying to sell drugs to their customers who are either waiting to get or in the designated smoking area. Some of the customers are approached in the side streets as they are walking up to the venues. They loiter about in the vicinity and the approach members of public with offers to provide drugs. Some of these youths also sell "legal highs" such as Nitrous Oxide. These drug dealers can be very invasive and pursue potential customers relentlessly. In cases where members of staff from licensed premises have tried discouraging these drugs dealers from hanging around their venues, the youths have reacted very aggressively and resorted to making threats of violence towards anybody who raises objections regarding their illegal activities.

As recently as 27th October 2014, a Harrow Environmental Health Officer has received yet another email complaining about the excessive noise being made by customers as they leave licensed premises upon their closure. This complaint was about licensed premises that are located in very close proximity to McDonald's restaurant on Station Road. These incidents are the ones that have been reported to the responsible authorities, there probably are substantial numbers that never get recorded as they have not reported to any relevant authority. One of the key preventative measures available that can have a very significant positive impact on all four of the licensing objectives for any late opening licensed premises is the use of door supervisors. A properly accredited door supervisor can intervene and diffuse any potentially volatile situation. The door supervisor will be able

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monitor and generally control any anti-social behaviour before it becomes a public nuisance. If the situation is deemed too risky, the door supervisor will be in a position to contact the relevant emergency service. The door supervisor can ensure that visitors to venue follow simple crime prevention procedures to safe-guard their personal property. The door supervisor can be a good source of intelligence for police to deter and detect criminal activity in the vicinity. Overall the presence of door supervisors will promote a safe environment for the staff to work in, whilst the customers enjoy the ambience of the licensed premises. In the long-term it will promote strong loyalty for the business and local business community as it will be seen as the safe and enjoyable venue to visit for night time entertainment and refreshment.

Therefore I would strongly urge the licensing panel that should they allow the applicant extend their opening hours to 01:00 hours on Mondays to Thursdays and 03:15 hours on Friday and Saturday going into the morning hours of Sunday, then it should be a condition on their premises licence that they should employ at least one SIA registered door supervisor from 23:00 for each night that the premises remains open beyond midnight.

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Witn	ness contact details			
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		Postcode:	***************************************	
Hom	e telephone number Work telephone number			
Mob	ile/pager number Email address:			
Prefe	erred means of contact:			•••••
Male	Date and place of birth:			
Form	ner name: Ethnicity Code (16+1): Reli	igion/belief:		
Date	s of witness <u>non-availability</u>			
Witn	iess care			
a)	Is the witness willing and likely to attend court? Yes. If 'No', include reason(s) on MG6.			
b)	What can be done to ensure attendance?			
c)	Does the witness require a Special Measures Assessment as a vulnerable or intimidated with No. If 'Yes' submit MG2 with file.	ness?		
d)	Does the witness have any specific care needs? No. If 'Yes' what are they? (Disability, healthcare visualty impaired, restricted mobility or other concerns?)	e, childcare, transport	. , language dif	Ticulties.
Witn a)	The criminal justice process and Victim Personal Statement scheme (victims only) has	Yes 1		
ы	been explained to me I have been given the Victim Personal Statement leaflet	Van 🖂 1		
b)	I have been given the victim reisonal Statement leattet	Yes	No	
c)	I have been given the leaflet 'Giving a witness statement to police — what happens next?'	Yes 🔲 1	No O	А
d)	I consent to police having access to my medical record(s) in relation to this matter: (obtained in accordance with local practice)	Yes [No [N/A
c)	I consent to my medical record in relation to this matter being disclosed to the defence:	Yes	No D	N/A
()	I consent to the statement being disclosed for the purposes of civil proceedings e.g. child care proceedings, CICA	Yes 1	No	
g)	The information recorded above will be disclosed to the Witness Service so they can offer help and support, unless you ask them not to. Tick this box to decline their services:			
Signa	ture of witness: Print name:	***************************************	***********	
Signa	tture of parent/guardian/appropriate adult: Print name:	***************************************	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
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State	ment taken by (print name): PC 392QA 208263 Jasminder Virdi Station: H	arrow - QA	·····	•••••
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WITNESS STATEMENT

(CJ Act 1967. s. 9, MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r70)

Witness Statement of Panayiotis Panayiotou.

- I Panayiotis Panayiotou am over 18 years of age. I am the Operations Consultant for K&G Restaurants Ltd a Mc Donald's franchise who operates the Mc Donald's at 361-363 Station Road Harrow.
- 2. I have a detailed understanding of the day to day operation of the premises and believe that I am able to make the following statement consisting of 2 pages in relation to the objection received from PC Jasminder Virdee police licensing officer.
- 3. The premises have held a licence for the sale of late night refreshment since 2005 and have not experienced the issues with crime and disorder and or public nuisance that PC Virdee presents in his letter of objection.
- **4.** Prior to submitting a formal application in conjunction with our licensing consultant we conducted a risk assessment on the measures that K&G Restaurants could implement as licensing conditions to support the 4 licensing objectives. These measures are set out under the operating schedule.
- **5.** As part of the operating schedule under prevention of crime and disorder we have offered the provision of 1 x SIA guard on a Friday and Saturday from 23:00 on each day. This is based on their generally being no more than 50 customers expected on the premises at any one time between 23:00 and the end of licensable activity.
- **6.** As part of the operating schedule we have offered the condition that all managers will be trained in the Mc Donald's conflict management programme. This is an accredited programme that teaches managers how to deal with and diffuse conflict.
- 7. I am not aware of any issues raised by the preliminary research of PC Virdee in his representation concerned with crime and disorder and public nuisance during existing licensable activities or for those extended opening timings.

8. The premises are served by public transport 24 hours a day 7 days a week with the

N18 and N140 night/early morning bus services. The N18 serves two bus termini that

are located on opposite sides of the pavement which are located within 20 to 50

meters of the restaurant. The 140 bus service can be alighted from Harrow Bus

Station which is within walking distance from the premises. In addition there is cab

rank located on College Road between Mc Donald's and Harrow Bus Station which is

also in walking distance from Mc Donald's.

9. Mc Donald's Harrow takes the issue of litter seriously. The premises have a policy of

clearing litter up to a 100 meter radius. This meets the DEFRA cleaner safer greener

community's voluntary code of practice to reduce litter caused by food on the go.

10. To prevent loitering by children and customers a condition is offered that on a Friday

and Saturday from 23:00, 1 x SIA guard in conjunction with a manager trained in

conflict management would be employed at the premises. Public notices are also

offered to advise customers not to loiter.

Statement of Truth

This statement consisting of 3 pages signed by me is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution

if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Print Name: Panayiotis Panayiotou

Signature: Electronic signature

Dated: 6th November 2014

12