



*Making Social Care  
Better for People*

# **Safeguarding from abuse for all vulnerable adults**

## **1. The strengths.....**



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# Strengths

## PRACTICE:

- Safeguarding alerts increasing due to greater awareness
- Case practice was generally sound – some very good
- Some skilful front-line staff and managers
- Staff protected family carers, children + people funding own care
- Good written guidelines for staff to follow
- Good joint casework with others, eg, Police, Housing
- Most safeguarding training was effective
- Clear public information but.....
- Privacy and confidentiality were properly kept



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# Strengths

## STRATEGY:

- Clear leadership was making improvements on several fronts (but very new)
- Safeguarding Adults Board being put back on track
- Partner agencies being better engaged
- First safeguarding strategic action plan being written
- First adult safeguarding annual report had been to Members in 2007
- Data collection had improved
- Effective links between safeguarding and contracting



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# **Safeguarding for all vulnerable adults**

## **2. Areas for development.....**



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# Needing development (practice)

- Not enough protection for self-directed care users
- Too many safeguarding alerts about paid carers
- Fewer alerts from black and minority ethnic communities
- Not enough training courses to cover all partner agencies
- No safeguarding champions across Harrow or staff good practice group
- Not all staff acted skilfully
- Some partner agencies still not sure what to do
- No work with PWLD to stop bullying and harassment
- Children could 'fall through the net' at transition



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# Needing development

Strategic:

- Strategic planning and partner engagement had faltered in 2007
- Poor attendance at, and direction for, the SA Board in 2007
- Formal links to other strategic plans and boards had yet to be set up
- Governance for safeguarding had been lacking
- No annual quality audit of safeguarding practice
- Data was under-used for planning purposes