

Harrow Children Looked After Health Service Corporate Parenting Panel January 2023

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for Children Looked After Harrow**

KPI's for Harrow CLA June – August 2022

Month	Target for IHA 100% CNWL within 20 days of child becoming CLA	Target for RHA 100% CNWL within 6/12 months
June	100%	100%
July	100%	100%
August	100%	100%

Exception reporting excludes:

- requests and consent not made available within 3 days for IHA's and within 3 months for RHA's,
- CLA who do not attend or refuse appointments given or are missing
- CLA placed out of Harrow who depend upon another provider to offer an appointment.

Other Service Specification Requirements

The CLA team also assist the London Borough of Harrow to:

- Record and report dates of dental checks following health assessment
- To update immunisation status of each CLA following health assessment where possible
- GP Registration
- Record and report dates of Optician Checks

Initial Health Assessments Completed

Month 2022	Total Due	IHA completed within 20 days (percentage / number)	IHA completed outside of timescale (percentage / number)	IHA not yet completed (percentage / number)
September	15	87% (13)	13% (2)	% (0)
October	13	69% (9)	31% (4)	% (0)
November	9	44% (4)	56% (5)	% (0)
December	4	75% (3)	25% (1)	% (0)

Time scales from CYP identified as CLA to completion of IHA

Total Number of CYP = **41**

- within 20 days - **29**
- between day 21- 30 - **6**
- between day 31- 40 - **5**
- day 41+ (includes not yet seen) - **1**

Reasons for Late Completion of IHAs

Summary of reasons for late IHA's	No of requests received	Late requests for IHA to CLA team	Carer Declined / Cancelled Appointment	DNA / WNB	Referral / Consent issues	Refusal by Young person	OoB placement	Place ment move	Young Person in Hospital
September	15	5	3	2	1				
October	13	7	2				2		
November	9	7	2		1				
December	4	2	1	2	1				

Themes for Late Completion of IHAs

- **The most significant reason is late requests***
21/41 (51%) of requests for IHA were received outside timescales. 13 of the 21 late requests were seen in timescales.
No of requests received within
 - Day 4-5 – 9
 - Day 6-10 - 9
 - Day 11-20 - 2
 - Day 21-40 - 1
- **Other reasons are unpredictable eg DNAs etc**
- *** (late referrals and late consents)**

Review Health Assessments Completed

Month 2022	Total Due	RHA completed within timescale (percentage / number)	RHA completed outside of timescale (percentage / number)	RHA not yet completed (percentage / number)
September	12	75% (9)	25% (3)	0% (0)
October	11	91% (10)	9% (1)	0% (0)
November	18	83% (15)	0% (0)	17% (3)
December	10	90% (9)	90% (1)	0% (0)

Time scales from CYP identified as CLA to completion of RHA

Total Number of CYP = 51

Number seen:

within statutory timescales – 43

late - between day 1-10 – 3

late - between day 11-20 – 0

late – between day 21-30 – 2

late – 31+ days plus (includes not yet seen) - 3

Reasons for completing RHA late

Summary of reasons for late RHA's	No of requests received	Late requests for RHA	Carer Declined / Cancelled Appointment	DNA / WNB	Referral / Consent issues	Refusal by Young person	OoB placement	Placement move	Young Person in Hospital
September	12	9	4		2	1	1		
October	11	3	1				2		
November	18	4			2		4		1
December	10	3	5				1		

Themes for Late Completion of RHAs

- Factors contributing to completing RHA's outside of timescale are Out of Borough LAC teams experiencing capacity issues, late requests and appointments declined or DNA'd.
- 19/51 (37%) requests for RHA were received outside timescales. 17 out of the 19 late requests were completed in timescales.

Late requests received within:

Weeks 12-10 - 15

Weeks 6-9 – 0

Weeks 8-2 - 3

1 Week or less – 1

- Other reasons are unpredictable eg sickness etc

Comparison with other areas

NWL

	Target	JUL	AUG	SEP	OCT
% of IHA's completed within timescale (excl. exceptions) - (based on Reports/Health)	95%	28%	34%	44%	36%
% of RHA's completed within timescale (excl. exceptions) - (based on Reports/Health recommendations)	95%	58%	71%	73%	69%

Harrow

	Target	JUL	AUG	SEP	OCT
% of IHA's completed within timescale (excl. exceptions) - (based on Reports/Health recommendations)	95%	17%	25%	53%	64%
% of RHA's completed within timescale (excl. exceptions) - (based on Reports/Health recommendations)	95%	64%	67%	58%	82%

Work Undertaken to Improve Late IHAs/RHAs

- **Fortnightly meetings with LA colleagues to improve late requests.**
- **Liaison with Senior Managers / Team Managers.**
- **Offer of additional flexible appointments eg Saturday clinics.**
- **Reminder telephone calls to carers / young people regarding appointment times.**

New Processes / Developments

- **Currently reviewing the client Health Assessment Leaflet and updating the information.**

Case Study

- **BACKGROUND**
- Young person aged 16year old, female.
- She had adverse childhood experiences.
- Young person at risk of CSE and CCE.
- Young person believed to be using drugs.
- She was non -compliant with services that are available to her including CAMHS.
- Young person has trust issues with professionals from previous experiences.
- Frequent missing episodes.
- She is now pregnant.

- **CLA NURSE INTERVENTION**
- Young person came for her RHA assessment with CLA Nurse when she was 20 weeks pregnant.
- CLA Nurse took time to explore how continued risk taking behaviour could potentially lead to her loosing the right the right of taking carer of her baby.
- CLA Nurse discussed health promotion topics such as healthy eating, exercise, smoking, drug use, mental health while pregnant and after baby.
- She was also encouraged to attend her antenatal appointments.

Case Study Cont'd

OUTCOME:

- She is attending her antenatal appointments.
- She has stopped smoking cannabis and other drugs since contact.
- She has been testing clear of substances when she goes for her antenatal blood test with the midwives.
- CLA Nurse liaised with the Health Visitors in the area she was placed.
- Young person is receiving targeted antenatal support.
- She is now attending her CAMHS appointments and has been started on medication.
- The young person is no longer going missing.
- She is keeping herself safe and attending all her appointments.
- The young person has started preparing for the arrival of her baby.
- She calls CLA Nurse with any health related concerns.

Voice of the Child

- *Carer – All aspects of health and development covered in an appropriate and professional manner. No concerns raised. Child doing well. Very friendly health assessor. Lovely to meet.*
- *Young Person – the health assessment was done really well. The questions were great too. I felt very comfortable answering them.*
- *Young Person – Very Good.*
- *Young Person – Fine.*
- *Carer – More detailed than before, focusing on the child, I felt i could ask for help and advice if needed.*
- *Young Person – My health assessment went very well today.*
- *Young Person – The appointment was ok, it went well.*