

CABINET THURSDAY 17th NOVEMBER 2022

AGENDA PART I

COUNCILLOR QUESTIONS (ITEM 5)

Fifteen minutes will be allowed for Members of the Council to ask a Portfolio Holder a question on any matter in relation to which the Executive has powers or duties.

1.

Questioner: Councillor Eden Kulig

Asked of: Councillor Stephen Greek, Portfolio Holder for Performance, Communications & Customer Experience

Question: “Could you please update on the progress to date on your customer services improvement strategy?”

2.

Questioner: Councillor Eden Kulig

Asked of: Councillor Stephen Greek, Portfolio Holder for Performance, Communications & Customer Experience

Question: “The council has promised residents improved and streamlined communications, ensuring residents are not only satisfied but ‘delighted’ with the responses they receive from the council. What metrics will the council be using to judge whether response to customer enquiries has improved?”

3.

Questioner: Councillor Stephen Hickman

Asked of: Councillor Hitesh Karia, Portfolio Holder for Children’s Services

Question: “2021/22 was a difficult year for all involved in education as the disruption from the COVID pandemic continued to ripple through the sector. Would the Portfolio Holder for Children’s Services join me in congratulating the achievements of all pupils and schools in Harrow for an amazing set of exam results for the last academic year. Where do these education results place Harrow in comparison to other boroughs?”

4.

Questioner: Councillor Peymana Assad

Asked of: Councillor Anjana Patel, Portfolio Holder for Environment & Community Safety

Question: “What measures is the council taking to protect local residents from becoming victims of knife crime?”

5.

Questioner: Councillor Dan Anderson

Asked of: Councillor Marilyn Ashton, Portfolio Holder for Planning and Regeneration

Question: “Does the Portfolio Holder support the proposed installation of the bridge linking the Kodak site to Wealdstone and could you provide an update on the current situation?”