

Harrow Children Looked After Health Service Corporate Parenting Panel July 2022

Christine Nichols – Named Nurse
for Children Looked After Harrow

Key Performance Indicators for Harrow CLA

- Harrow CCG and Harrow Council set the following KPIs

Initial Health Assessments: –

- To complete 100% of CLA Initial Health Assessments (IHAs) within 20 operational days/ 28 calendar days.

Review Health Assessments:-

- To complete 100% of CLA Review Health Assessments (RHAs) completed on time.

Exception Reporting

- Young people who refuse
- DNAs or missing children
- Out of area
- Notifications from Harrow Council later than 3 months before the review date
- Late requests

These KPIs are taken from Statutory Guidance requirements.

Other Service Specification Requirements

The CLA team also assist the London Borough of Harrow to:

- Record and report dates of dental checks following health assessment
- To update immunisation status of each CLA following health assessment where possible
- GP Registration
- Record and report dates of Optician Checks

KPI's for Harrow CLA January – May 2022

Month	Target for IHA 100% CNWL *	Target for RHA 100% CNWL *	Number seen in timescales Exception Report
January	100%	100%	100 % IHA 100 % RHA
February	100%	100%	100 % IHA 100% RHA
March	100%	100%	100 % IHA 100 % RHA
April	100%	100%	100 % IHA 100 % RHA
May	100%	100%	100 % IHA 100 % RHA

- excludes requests and consent not made available within 3 days for IHA's and within 3 months for RHA's, CLA who do not attend or refuse appointments given, CLA placed out of Harrow who depend upon another provider to offer an appointment.

Training Attended by CLA Team

- **The Named Nurse for Harrow CLA attended Harrow Children Services Leadership Awayday**
- **The Harrow CLA team attended a Looked After Children Awayday with the Hillingdon LAC team**

Meetings Attended

- **Monthly MASE meetings.**
- **Strategy Meetings.**
- **Child Protection Supervision.**
- **Monitoring Meetings.**
- **Team Meetings.**
- **Quarterly meetings with mental health services.**

New Processes

- **The Harrow CLA service will be setting up Saturday clinics for young people to attend for Review Health Assessments. Clinics will commence on 9th July 2022. These clinics will give young people more choice / flexible time to be seen. Saturday clinics will be reviewed.**

Questions