

**Report for: Health & Social Care
Scrutiny Sub-Committee**

Date of Meeting:	27 th June 2022
Subject:	CQC Inspection Report May 2022 and update on previous CQC Inspection into the maternity service
Responsible Officer:	Simon Crawford, Deputy Chief Executive, London North West University Healthcare NHS Trust
Scrutiny Lead Member area:	Health – Councillor Chetna Halai and Councillor Antonio Weiss.
Exempt:	No
Wards affected:	All
Enclosures:	CQC inspection report, May 2022

Section 1 – Summary and Recommendations

This report (which will be supported by a presentation at the committee) sets out the findings from the unannounced CQC inspection of medical care and surgery at Northwick Park and Ealing Hospitals between the 9th to 11th February 2022. This inspection was followed by a Well-Led inspection on 8th and 9th March 2022.

An update about implementing the maternity improvement plan following the CQC inspection in October 2021 will form part of the presentation at the committee.

Recommendations:

To note the CQC report, changes to the ratings and on-going improvement work.

Section 2 – Report

Introductory paragraph

From 9th to 11th February 2022, the CQC undertook an unannounced visit to Northwick Park and Ealing Hospitals and inspected our Medical Care and Surgery services. This inspection was followed by a Well-Led inspection on 8th and 9th March 2022. Both inspections involved department inspections, staff interviews and data request submissions, during and after the events. The key points are as below:

- The overall rating for the Trust remains the same – **Requires Improvement**
- Change in ratings for Medical Care at Northwick Park (Effective & Well-Led) and Ealing Hospitals (Effective & Caring) – **Requires Improvement to Good**
- Change in ratings for Surgery at Ealing Hospital (Safe, Effective, Well-Led and Overall) - **Requires Improvement to Good**
- Children’s Services at Central Middlesex Hospital – removal of ‘Inadequate’ rating as this service is no longer provided at this site
- Four regulatory notices received related to
 - patient records not stored securely
 - equipment not maintained or out of date (2 notices)
 - a chipped shower chair which was removed, a subsequent review of all shower chairs was completed in the Trust
- **Outstanding practice** noted for maintaining chemotherapy services through COVID-19; improved capacity and multidisciplinary cross-site working by the Allied Health Professional Team to improve patient outcomes and the ‘prehabilitation’ programme to help colorectal patients prior to surgery for improved outcome post operatively (pages 6-7 in the CQC report)
- **Areas for improvement:** The CQC identified 3 ‘Must Do’ actions which relate to the regulatory notices detailed above and 19 ‘Should Do’ actions

Next steps

- Share the findings of the inspection report with all staff.
- Respond to the regulatory notice with an action plan and assurance by 24 June 2022.
- Resolve any immediate actions.
- Formulate a plan to address the ‘must do’ and ‘should do’ actions.
- Some actions will form part of a medium to long-term plan with Trust-wide relevance.
- Share the learning widely to make Trust-wide improvements.

Equalities implications / Public Sector Equality Duty

To ensure maternity services provide equal access, care and quality of services to all the patients it serves.

Section 3 - Statutory Officer Clearance

Report is for information only.

Section 4 - Contact Details and Background Papers

Contact: Simon Crawford, Deputy Chief Executive, LNWHT

Background Papers: CQC Inspection Report, May 2022