

Harrow Children Looked After Health Service Corporate Parenting Panel 01.02.22

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After Harrow

Key Performance Indicators for Harrow CLA

- Harrow CCG and Harrow Council set the following KPIs

Initial Health Assessments: –

- To complete 100% of CLA Initial Health Assessments (IHAs) within 20 operational days/ 28 calendar days.

Review Health Assessments:-

- To complete 100% of CLA Review Health Assessments (RHAs) completed on time.

Exception Reporting

- Young people who refuse
- DNAs or missing children
- Out of area
- Notifications from Harrow Council later than 3 months before the review date
- Late requests

These KPIs are taken from Statutory Guidance requirements.

Other Service Specification Requirements

The CLA team also assist the London Borough of Harrow to:

- Record and report dates of dental checks following health assessment
- To update immunisation status of each CLA following health assessment where possible
- GP Registration
- Record and report dates of Optician Checks

KPI's for Harrow CLA July – December 2021

Month	Target for IHA 100% CNWL *	Target for RHA 100% CNWL *	Number seen in timescales
July	100%	100%	67 % IHA 100 % RHA
August	100%	100%	100 % IHA 100% RHA
September	100%	100%	89 % IHA 100 % RHA
October	100%	100%	82 % IHA 100 % RHA
November	100%	100%	91% IHA 93 % RHA
December	100%	100%	100 % IHA 100% RHA

* excludes requests and consent not made available within 3 days for IHA's and within 3 months for RHA's, CLA who do not attend or refuse appointments given, CLA placed out of Harrow who depend upon another provider to offer an appointment.

Covid Immunisations

- **The Harrow CLA service are working towards ensuring compliance with Covid Immunisation requirements.**

Training Attended by CLA Team

- **The Harrow CLA nursing team have received Emotional and Mental Health Training. The trainer will be providing clinical supervision for complex cases in Jan 2022.**
- **The Named Nurse for Harrow CLA attended Affina Team Leader training.**
- **The Harrow CLA nurses attended the Harrow Nursing Event December 2021.**
- **The Specialist Nurse for CLA in Harrow attended the Drug Awareness Training In December 2021.**

Meetings Attended

- **Monthly MASE meetings.**
- **Strategy Meetings.**
- **Child Protection Supervision.**
- **Monitoring Meetings.**
- **Team Meetings.**
- **Quarterly meetings with mental health services.**

New Processes

- The Harrow CLA service are currently working on new templates for review health assessments and health recommendations. We will be looking to pilot these templates in the near future.
- The Harrow CLA service began receiving the minutes of the weekly meetings held to discuss missing YP. We began to update the safeguarding node on the YP's electronic records. There were a few weeks around the Christmas period when we did not receive the minutes. The Harrow CLA team will look to resume this liaison with the VVE team moving forward.
- In October 2021 A Peer Review of the Harrow CLA Service took place. The outcome of this was very positive.
- The Harrow CLA service have developed a letter to support YP registering with Local Dentists to ensure they are prioritised.

Dental Health

- Registering with a Local Dentist has become increasingly challenging during Covid.
- The Harrow CLA team have developed a letter to facilitate YP registering with a local Dentist.
- The Harrow CLA Service also promote the following link which enables YP and carers to locate local dentists who are accepting new registrations in their local areas. <https://www.nhs.uk/service-search/find-a-Dentist>
- Recently the Harrow CLA Service have referred 6 YP with complex dental needs to the Harrow Community Dental Services. These 6 YP were unable to register with their local Dentist but required early intervention. Some of whom were UASC's.
- The outcomes for these YP have been positive.

Questions