

Consultation On Proposal To Renew Selective Licensing

Harrow Council has identified areas where there are a number of badly managed and poorly maintained properties which are linked to anti social behaviour. To overcome these problems Harrow Council is considering renewing the selective licensing scheme in a designated area, being the **Edgware ward**. Map is enclosed showing the roads affected.

Working in partnership with the Police, landlords, agents, tenants etc we aim to tackle anti-social behaviour and improve areas in low housing demand. We want to improve the area to make it attractive for people to want to live, work and invest in the area. Since Selective Licensing was introduced in Edgware we have:

- Licensed XX amount of premises
- Dd
- Dd
- Dd

If the Selective Licensing scheme is renewed, all private rented properties would be required to apply for a license. This will enable the Council to ensure that fire safety standards, basic amenities and general management of rented properties are being met. The Scheme will be reviewed and renewed after five years from date of implementation, and a proposed fee of £550.

The results of the consultation will enable the Council to ensure, through the renewal of the Selective Licensing scheme, to address your concerns. We will not give your personal information to anyone else. The information we receive helps us to see if the people who fill in our questionnaires reflect the different groups of people who live in the borough. Under the Data Protection Act 1998, we require your consent to process it. When you fill in the boxes below you are giving your consent.

An online version is available at <http://www.harrow.gov.uk/environmentconsultations>

SERVICE					
A1	Our services are open from 9am to 5pm Monday to Friday. How do you rate this availability?	Excellent, <input type="checkbox"/>	Good, <input type="checkbox"/>	OK, <input type="checkbox"/>	Poor, <input type="checkbox"/>
Comments:					
A2	Is your business your	Yes <input type="checkbox"/>			No <input type="checkbox"/>
	Own	Yes <input type="checkbox"/>			No <input type="checkbox"/>
	Rented	Yes <input type="checkbox"/>			No <input type="checkbox"/>
	Leased	Yes <input type="checkbox"/>			No <input type="checkbox"/>
	Other	Please specify:			

A3	What type of business do you run <i>(please specify)</i> Food outlet Newsagent Bookmakers Other	Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Please specify
A4	Would you invest further in the borough	Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know <input type="checkbox"/> Comment

YOUR EXPERIENCE

B1	Have you experienced any of the following problems with private rented properties? Badly managed properties Property condition in a poor state of disrepair Overcrowded properties Overflowing bins / fly tipping Nuisance from anti-social behaviour Groups congregating Alcohol related crime Drug dealing or drug related issues Gang nuisance Violence Harassment Racial prejudices Other	Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Comment
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B2	<p>Has your business being affected by</p> <p>Noise nuisance</p> <p>Nuisance from parking</p> <p>Noise from cars</p> <p>Nuisance neighbours</p> <p>Overflowing bins/fly tipping</p> <p>Drug/alcohol related crime</p> <p>Other</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Comment</p>
B3	<p>Do you agree that Harrow Council should hold Landlords and Managing Agents responsible to manage their properties?</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know <input type="checkbox"/></p> <p>Comments</p>
B4	<p>Do you think that landlords are taking enough action against tenants who cause a nuisance or anti-social behaviour</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know <input type="checkbox"/></p> <p>Comments</p>
B5	<p>Do you think the Council is dealing effectively with landlords and agents who neglect their properties</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know <input type="checkbox"/></p> <p>Comments</p>
B6	<p>Selective licensing scheme would enable the Council to have greater control on private rented properties. Therefore do you agree that Harrow Council should introduce selective licensing scheme?</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know <input type="checkbox"/></p> <p>Comments</p>
B7	<p>Do you feel anti social problems are dealt effectively</p> <p>By the Council</p> <p>Police</p> <p>Partnership working with Landlords/Managing agents</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Comment</p>

OVERALL SATISFACTION

C1	What is your overall opinion of our service?	Excellent, <input type="checkbox"/> Good, <input type="checkbox"/> OK, <input type="checkbox"/> Poor, <input type="checkbox"/> Comments:
C2	Are there any other aspects you wish to comment on?	Yes <input type="checkbox"/> No <input type="checkbox"/> Comments:
C3	Is there anything else, which you feel, is important for the service or would improve the service?	Suggestions: 1 2 3

FURTHER CONSULTATION

D1	Would you be interested in participating in future stakeholder consultation exercises regarding the review of the Council's Private Sector Housing Enforcement policies?	Yes <input type="checkbox"/> No <input type="checkbox"/> Comments
D2	You are welcome to return this questionnaire anonymously, but if you wish to give your name and address so we can respond to any issues you have raised, then please do so here.	Name: Address: Tel: Email:

CUSTOMER SATISFACTION SURVEY

To help us monitor equal access and service delivery, we would like to monitor the ethnic origin of our service users. This will help us to ensure that we continue to provide a service, which is delivered on a fair basis across the community. Any information you provide will be treated in strictest confidence.

Please tick the box which best describes your ethnic origin:

Black African
Caribbean
Other Please specify

Asian Bangladeshi
Chinese
Indian
Pakistani
Other Please specify

European Irish
UK
Other Please specify

Other Ethnic Group Please specify

Is your first language English? Yes
No If "NO" please specify

Gender Male
Female

Thank you for taking the time to complete this form and assisting us in improving the service. Your comments and suggestions are always welcome.

Please return the completed questionnaire to:

Residential Licensing Team

Community & Public Protection

Civic Centre

PO Box 18

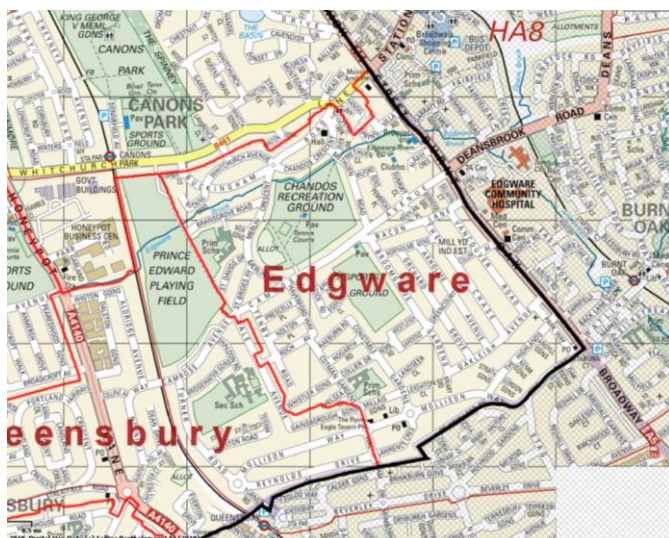
Station Road

Harrow

HA1 2UT Email: residential.licensing@harrow.gov.uk

If you have any questions regarding this form, please do not hesitate to contact Residential Licensing Team on the above email

Map of proposed ward



Designated ward road names:

All Roads within the Ward of Edgware being:

Lawrence Crescent	Gordon Gardens	Mollison Way	De Havilland Road
Strathclyde Gardens	The Highlands	Kenmore Gardens	Argyll Gardens
Parkway	Leighton Close	Constable Gardens	Millais Gardens
Chelsea Close	Cotman Gardens	Collier Drive	Hogarth Road
Raeburn Road	Rembrandt Road	Westleigh Gardens	Broomgrove Gardens
Greencourt Avenue	Orchard Grove	Axholme Avenue	The Chase
Vancouver Road	Columbus Avenue	Bacon Lane	Camrose Avenue
Rochdale Avenue	Nolton Place	Prescelly Place	Tenby Road
Haverford Way	Tavistock Road	Appledore Close	Bideford Close
Northolme Gardens	Penylan Place	Selwyn Court	Berridge Green
Pembroke Place	Summit Close	Albany Crescent	Milford Gardens
Methuen Road	St Brides Avenue	Merlin Crescent	St David Drive
New Gardens	Bransgrove Road	Buckingham Road	Chandos Crescent
Methuen Close	Spring Villa Road	Overbrook Walk	Whistlar Gardens
Buckingham Gardens	Torbridge Close	Burnt Oak Broadway	Waltham Drive
Oakleigh Avenue	Landseer Close	Whitchurch Avenue	Overbrook Walk

Edgware Ward Councillors



[Councillor James Lee](#)

Labour

Edgware

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[Councillor Angella Murphy-Strachan](#)

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[Councillor Nitin Parekh](#)

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