

## APPENDIX B – COMPLAINT BREAKDOWN

This demonstrates complaints have gone down in the main for Edgware, with the exception of noise, with fly tipping falling by 71% in the last 5 years in terms of reports for investigation

Edgware					
	2015	2016	2017	2018	2019
Drug substance misuse dealing	3	5	0	1	1
Fly tipping	111	132	196	34	32
Housing Dampness	4	9	2	1	0
Housing Disrepair	12	0	9	6	14
Housing Overcrowding	8	9	15	22	9
Intimidation or harassment	1	1	1	2	1
Litter or rubbish (ASB)	7	1	0	1	0
Noise (Received Normal Hours)	45	54	45	57	59
Nuisance behaviour	29	32	14	9	16
Rowdy behaviour	1	3	0	3	1

Canons					
	2015	2016	2017	2018	2019
Drug substance misuse dealing	0	1	2	1	1
Fly tipping	37	31	70	21	16
Housing Dampness	3	5	5	6	4
Housing Disrepair	12	8	11	8	12
Housing Overcrowding	7	2	2	7	1
Intimidation or harassment	2	1	0	0	0
Litter or rubbish (ASB)	3	0	0	0	0
Noise - CP Section 61 consent	0	0	3	0	0
Noise (Received by OOH team)	43	54	52	59	45
Nuisance behaviour	15	15	5	3	8
Rowdy behaviour	0	1	1	0	1

Kenton East					
	2015	2016	2017	2018	2019
Asbestos	1	1		3	0
Drug substance misuse dealing	1	0			1
Fly tipping	26	29	91	30	11
Housing Dampness	1	0	2	7	1
Housing Disrepair	6	4	3	1	6
Housing Overcrowding	7	12	6	3	9
Intimidation or harassment	2	0	3	0	0
Litter or rubbish (ASB)	0	1	0	0	2
Noise (Received by OOH team)	31	25	41	36	36
Nuisance behaviour	17	10	2	5	5
Rowdy Behaviour	0	0	0	2	2

Queensbury					
	2015	2016	2017	2018	2019
Drug substance misuse dealing	1	0	0	0	0
Fly tipping	93	51	73	29	20
Housing Dampness	9	0	9	6	7
Housing Disrepair	13	0	8	7	10
Housing Overcrowding	15	3	9	7	12
Intimidation or harassment	6	1	3	0	0
Litter or rubbish (ASB)	0	1	0	0	0
Noise (Received Normal Hours)	69	5	49	47	56
Nuisance behaviour	32	5	4	5	4
Rowdy behaviour	2	0	0	2	1
Vehicle noise or use (ASB)	2	1	0	0	0

FLY TIPPING					
	2015	2016	2017	2018	2019
Edgware	111	132	196	34	32
Canons	37	31	70	21	16
Kenton East	26	29	91	30	11
Queensbury	93	51	73	29	20

