

Annexe C: DRAFT 2020-23 Action plan

Finding	Recommendation	Action 2020-2021	Action 2021-23
<p>The lack of a whole system approach to the commissioning of mental health support across social care housing and health, inhibits the ability of the Council to deliver a holistic approach to people’s support needs.</p>	<p>R1 R2 R3 R4 R5</p>	<ol style="list-style-type: none"> 1. To establish a mental health sub-group of the ICP, to co-ordinate discussions across partners on a whole system approach to supporting mental health resilience. 2. To produce a comprehensive Mental Health JSNA to inform commissioning decisions. 3. A joint review of the level of investment across commissioning partners to inform future collaborative investment in services. 4. To begin to identify and engage with local community assets, that could form part of a collaborative preventative approach. 5. To embed a whole person holistic approach to how the individual support needs for someone are both assessed and delivered. 6. To ensure that an Equality Impact Assessment (EQIA) is conducted as standard practice on any proposed service pathway transformation. 	

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<p>The current range of supported step-down accommodation requires a redesign and recommissioning of resource allocation, to enable people to receive the right support to progress, in stages where necessary, from 24-hour residential care to fully independent living.</p>	<p>R 6 R7 R8</p>	<p>7. To extend and modify current supported accommodation contracts to 2021, in order to pilot an improved service offer that better supports recovery and move-on.</p> <p>8. To commission a cost- effective framework of approved providers for spot purchased additional accommodation capacity.</p> <p>9. To co-design a new collaborative step-down pathway that enables people to move on in a timely manner, and review the required property portfolio to deliver this new model.</p> <p>10. To co-produce service specifications and in-house SLAs, in order for all MH adult community services to become outcome focussed in preparation for the recommissioning of a new supported living pathway from 2021.</p> <p>11. To recommission the portfolio of supported accommodation properties based on new recovery pathways which includes planning the local offer for those with a dual diagnosis.</p> <p>12. To increase routes to affordable permanent homes through collaboration with social housing partners.</p>	<ul style="list-style-type: none"> To regularly review the effectiveness of provision in supporting the move to increased independence, including the consideration of use of lay peer inspectors

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<p>The current focus and allocation of staffing to facilitate building based activities, has limited people's access to support to achieve independence and social inclusion.</p>	<p>R9 R10 R11 R12</p>	<p>13. To commence planning for a new community recovery model that reflects social distancing requirements.</p> <p>14. To establish a Task & Finish group with membership of people with lived experience and staff from across in-house and commissioned services to scope a new service model that fully supports social inclusion, recovery and resilience across 7 days a week.</p> <p>15. To establish a consultative forum of experts by experience to co-produce how support offered can best meet the requirements of a recovery and resilience model from a well-being hub(s)</p> <p>16. To review of the process for Personal Budget assessments, that also considers the provision of personal healthcare budgets.</p>	<ul style="list-style-type: none"> To establish and embed a proactive contract monitoring model that supports how the services evolve based on measurable improved outcomes for the service beneficiaries

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<p>There is an underdeveloped recognition of the value of the wider voluntary and community sector as partners in the delivery of recovery support</p>	<p>R13 R14</p>	<p>17.To establish a communication and engagement framework with voluntary sector and community organisations for the co-production of a new whole system recovery and preventative support model</p>	<ul style="list-style-type: none"> Commissioning bodies to consider the joint commissioning of a VCS led alliance of community services to provide the Tier 1 preventative services from a Health and wellbeing hub(s)
<p>The current support offer for Family Carers is not in line with Care Act requirements and responsibilities.</p>	<p>R15</p>	<p>18.To review the current Carers assessment process to ensure compliance with statutory requirements.</p>	<ul style="list-style-type: none"> To understand the resources required to jointly commission an improved offer for family carers as part of the new Carers Strategy that will support their own well-being whilst providing their caring role.