

**REPORT FOR: HEALTH AND SOCIAL
CARE SCRUTINY SUB-
COMMITTEE**

Date of Meeting: 1 March 2016

Subject: GP Access Walk in Centres

Responsible Officer: Javina Sehgal, Chief Operating Officer, Harrow CCG

Scrutiny Lead Member area: Councillor Michael Borio, Policy Lead Member
Councillor Mrs Vina Mithani, Performance Lead Member

Exempt: No

Wards affected: All Wards

Enclosures: None

Section 1 – Summary and Recommendations

The rationale and process being undertaken by Harrow CCG for the procurement and commissioning of GP Access Walk in Centres.

The report is for information to the Health and Social Care Scrutiny Committee

For Information

Section 2 – Report

Executive Summary (to include outcome benefits)

The provision of GP Access Walk in Centres are pivotal to the CCGs current strategy and vision for unscheduled integrated care, creating a whole systems model for patients with unscheduled or urgent care requirements.

The Alexandra Avenue and Pinn Medical Centre walk-in centres are popular with local people and we want make sure the centres continue to offer high quality NHS services.

As the contracts for these centres have been running since 2009 and are due to expire having been extended twice before, it is now time to re-tender them. This will be an open process and will make sure that services continue to meet the needs of our local population, and deliver value for money. We will also be tendering for an additional primary care hub in East Harrow, to provide even more care closer to home for our residents.

The main aim here is that these centres continue to offer high-quality NHS services for our local people. As you would expect, the tender process complies with national procurement rules for the responsible commissioning of NHS services and this does allow for NHS, private companies and consortia of both to bid for services. This is standard practice across the NHS. Bids are judged on a number of criteria, not just cost.

As the GP Access Walk in Centres are established and well utilised as part of Harrow CCGs unscheduled care network the procurement of the service is routine. There has been no significant change to the service specification that Harrow residents would experience and as such there was not a need for formal consultation identified.

Harrow CCG engages with the local population on their local services continually, however a specific formal consultation has not taken place for the re-procurement of GP Access Walk in Centres as there are no plans to change services at the two established centres.

We have undertaken local stakeholder engagement recently on developments within primary care and developing a new hub in East Harrow, in addition to a public engagement event consulting with residents and other stakeholders around 2016/2017 commissioning intentions. As a result of these discussions, a third walk-in-centre has been identified and will be commissioned as part of the current procurement process.

This procurement process will form part of the development of an integrated urgent care system to further improve care for Harrow residents, with stakeholder consultation starting mid-April.

Section 3 - Statutory Officer Clearance

Not Required

Ward Councillors notified:	NO
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Section 4 - Contact Details and Background Papers

Contact: Adam Mackintosh. Integrated Unscheduled Urgent Care Lead, Harrow CCG, 020 8422 6644

Background Papers:

None