

Indicators brought forward for further monitoring at P&F Chair's briefing (Watch List)

Updated following meeting on 2 December 2014

Indicator	Selected for monitoring	Q2 status	Update at Q2 2014/15	Comments and actions from Q2 meeting	Keep on Watch List?
Making a difference for the vulnerable					
Care leavers not in education, employment or training (age 19 - 21) (Was: at age 19)	Q2, 2013/14	HG	Recording issues have been addressed, which is reflected in the Q2 figures. This indicator measures activity and accommodation around 4 months of subject's birthday only and not at any given date and so if a young person becomes employed later in the year then this does not count for the purpose of this indicator.	Remove from Watch List	No
Stability of placements of Children Looked After (%age of CLA with more than 2 placement moves)	Q1, 2014/15 (enquiry only)	HG	In 2013/14 the target was expressed as a quarterly, cumulative figure. In 2014/15 the target is shown as the annual figure. At Q2, 9 out of 186 CLA have had 2+ placement moves YTD.	-	Yes
Timeliness of assessments, percentage completed in 45 working days (year to date)(Children & Families) (previously: Assessments completed within 35 days)	Q1, 2013/14 (previous measure)	A	A further improvement at 88.2% against a target of 90%	-	Yes

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Council adaptations: average time taken from assessment to completion of works; and Disabled Facilities Grants: average time taken from assessment to DFG approval	Q2, 2014/15 (Info only)	HG HG	(newly selected)	Performance is well within the target time. Is the service able to set a more challenging target?	No (Info only)
Number of people setting a quit date with Smoking Cessation services who successfully quit at 4 weeks (previously: Number of smoking quitters)	Q2, 2013/14 (previous measure)	-	Q2 data not yet available.	-	Yes
Closing the gap - various educational attainment indicators	Q2, 2014/15	HR/HG	Newly identified	Request for information on action being taken to address underperformance; and refer to Children & Families Scrutiny Leads for follow-up.	No
Making a difference for communities					
Violence with injury - Domestic abuse (previously: Repeat incidents of domestic violence)	Q2, 2013/14 (previous measure)	None	Discussed at Scrutiny Leadership Group 28/10/14 - enquiries to be made for historic data on Violence with Injury from the Police or MOPAC. Domestic and Sexual Violence now included in the Scrutiny work programme.	-	No

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Food establishments in the area which are compliant with food hygiene law	Q2, 2012/13	HR	<p>A 64% current figure is as a result of a backlog of inspections, including new premises, that count as "non-compliant" until inspected. An action plan that has been agreed with the Food Standards Agency has been implemented and has already resulted in a large proportion of these inspections being conducted.</p> <p>While not all of these premises will be compliant, it should have a positive effect on the figure to move it towards the target.</p> <p>Officer of the service to attend briefing.</p>	<p>Gary Alderson, Director of Environmental Service Delivery (Interim), attended the meeting and described the actions in hand to recover the backlog of inspections and recruit to a number of posts that had been vacant for an extended period.</p> <p>Copy of the improvement plan to be supplied to the Chair and Vice-Chairman. E&E Scrutiny Leads to be advised so that they may raise at a meeting with the Corporate Director.</p>	Yes
<p>Improved street and environmental cleanliness:</p> <ul style="list-style-type: none"> - NI 195a – litter - NI 195b – detritus - NI 195c – graffiti (now: excluding private land) - NI 195d - fly posting 	<p>Q2, 2011/12 (litter/detritus);</p> <p>Q4, 2010/11 (graffiti)</p> <p>Q1, 2014/15 (fly posting)</p>	<p>LG</p> <p>HR</p> <p>HG</p> <p>HR</p>	<p>Fly-posting is defined as any printed material and associated remains informally or illegally fixed to any structure. It includes any size of material from small stickers up to large posters – often advertising popular music recordings, concerts and other events. It excludes formally managed and approved advertising hoardings and valid, legally placed signs and notices.</p> <p>Regarding splitting NI 195 fly posting figures into private and public land, as for graffiti, it is technically possible to split out the raw data manually, but this is quite time consuming. As the figures are so small (2% in Q2) it does not currently seem worthwhile.</p> <p>Update on private owners & graffiti removal to follow.</p>	<p>The Director of Environmental Services (Interim) confirmed that the service to owners to remove graffiti on private property has been restored, subject in each case to the necessary indemnity.</p> <p>Request made for number reported by quarter compared to last year.</p>	Yes

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No. of hours contributed by volunteers supporting the direct delivery of Community & Culture services	Q1, 2014/15 (enquiry only)	LR	Analysis to follow.	Analysis tabled. Figures for the Arts Centre to be forwarded to the Chair and Vice-Chairman when received.	No
%age of new starters who completed the mandatory Equality Matters training (either face to face or e-learning module) within the first 8 weeks of their employment (Previously: First six months)	Q2, 2013/14 (previous measure)	HR	<p>Performance at Q1 was reviewed by SDB in September with a message going to all Directorates to ensure staff were aware. It will be reported back at the 3 December meeting.</p> <p>Comments from HRD: We have organised communications to go out in the Staff Update reminding new starters to complete the mandatory Equality Training. This message will be repeated each month.</p> <p>Please note this requirement is reinforced in new starters' Welcome Letter, Induction Checklist, Induction workshop and Probationary guidelines. This message will be further reinforced by HRD Business Partners and Equality Leads.</p> <p>We have provided Children and Families with the names of staff who need to complete the training, as this was the area with the lowest completion levels.</p>	-	Yes
Making a difference for local businesses					
Vacancy rates in Town Centre	Q2, 2014/15	HR	Newly selected	Request for corresponding information on District Centres and footfall, if available.	Yes

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Making a difference for families					
Homelessness - number of households we assist with housing in the private rented sector (Housing scorecard)	Q2, 2011/12 (as a suite)	HG	Procurement 30% higher than 13-14, see also below.	-	No
Total number of households to whom we have accepted a full homelessness duty	Q1, 2014/15	HR	Service comment: The service continues to tackle homelessness and has high prevention rates. Despite prevention work there are significant challenges around homelessness performance and budgets. We anticipated a significant increase in acceptances due to the housing market and welfare reform. In spite of the difficult housing market, we are continuing to successfully prevent families from becoming homeless, with one of the best prevention rates in London. Our work with private sector landlords to prevent homelessness and raise standards in the private rented sector is ongoing.	-	Yes
- No. of households in B&B at end of quarter - snapshot (Not on Corporate or Housing scorecards)		-	Measure was removed from scorecard as part of an exercise to reduce the overall number of measures but it is still monitored by the team - see chart below table for Q2 performance.	-	Yes

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Efficient and effective organisation					
% householder planning applications approved	Q1, 2012/13 (former measure selected Q2 2011/12)	R	Separate paper provided on range of measures and response to question. Service comment on this measure at Q2: We are looking to reintroduce negotiation on live planning applications which would enable us to move closer to this target. However, this is dependent on applications being validated and passed to officers within a week, to allow time for revisions and necessary re-consultation.	E&E Scrutiny Leads to be informed and advised to enquire about the number of applications concerned as well as the percentage.	No
Variation in business rate yield	Q2, 2014/15	HR	Newly selected	Add to Watch List; and request for information on the proportion of business rates retained by the Council.	Yes
Staff sickness - average days per FTE excluding schools	Q1, 2013/14	HR	Performance remains below target. A more detailed report is programmed for the Sub-Committee's January 2015 meeting.	-	Yes

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Workforce with appraisal (formerly IPAD) in last 12 months	Q1, 2013/14	HR	Overall Figure 83% (target 95%) Resources - 93% C&F - 71% CHW - 78% E&E - 94%	-	Yes
Overall current tenants' rent arrears (£k)	Q4, 2012/13	-	Referred to CHW Scrutiny Leads. See chart below table for Q2 performance.	-	No

