

REPORT FOR: **CABINET**

Date of Meeting:	12 September 2013
Subject:	Strategic Performance Report – Quarter 1
Key Decision:	No
Responsible Officer:	Tom Whiting, Corporate Director of Resources
Portfolio Holder:	Councillor Thaya Idaikkadar, Leader of the Council and Portfolio Holder for Business Transformation and Communications, Finance, Performance, Customer and Corporate Services. Property and Major Contracts
Exempt:	No
Decision subject to Call-in:	Yes
Enclosures:	Appendix 1 – Strategic Performance Report

Section 1 – Summary and Recommendations

This report summarises Council and service performance for Quarter 1 against key measures and draws attention to areas requiring action.

Recommendations:

That

1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges;

2. Cabinet note the report and identify any changes it wishes to see in future reports

Reasons: (For recommendation)

1&2: To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

Section 2 – Report

Introductory paragraph

Cabinet on 9 September 2004 agreed to sit in the role of Performance Board on a quarterly basis and to receive the Strategic Performance Report. The report helps members to monitor progress against the Council's vision and corporate priorities and identify corrective action where necessary.

Reporting Format

The Council's vision, corporate priorities and core outcomes are set out in the adopted [Corporate Plan for 2013-15](#). The Strategic Performance Report helps Members assess progress against the Plan, specifically the outcomes.

The Corporate Scorecard, which forms part of this report, has been redesigned to reflect the increased emphasis on outcomes for the resident and service user, i.e. what benefit or difference they will experience. It is a substantial revision, involving the removal of 66 measures and addition of 52 measures since last year's version, with 51 retained.

Since outcomes may change relatively slowly over time, more of the measures are annual or even biennial and therefore not updated each quarter. For simplicity, these will be shown only in the quarter in which they become available. Since the emphasis on measurement of outcomes rather than outputs is a change from previous years, there are not ready measures in all areas and the scorecard will continue to develop over time.

The report at **Appendix 1** provides the following content:

Council wide progress in the Quarter

Summaries of -

- Council-wide and Directorate progress in the Quarter

- Progress with major projects in the Transformation Programme
- Progress against the Council's Equality Objectives (from quarter 2)

Performance Summary for each Corporate Priority and the Efficient and Effective Organisation perspective

- Summary for key performance indicators on the Corporate Scorecard
- An analysis of progress against each red indicator in the "key challenges" section

Corporate Scorecard in full

Options considered

None.

Legal Implications

None specific.

Financial Implications

The Financial Implications are set out in the Appendix to the report.

Performance Issues

The report deals in detail with performance issues.

Environmental Impact

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council's climate change strategy.

Risk Management Implications

The risks arising from the Performance Report will be measured through the Council's Corporate Risk Register.

Equalities implications

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

Corporate Priorities

The report deals with the delivery of all Corporate Priorities.

Section 3 - Statutory Officer Clearance

Name:	Simon George	<input checked="" type="checkbox"/>	Chief Financial Officer
Date:	19 August 2013		
Name:	Matthew Adams	<input checked="" type="checkbox"/>	on behalf of the Monitoring Officer
Date:	27 August 2013		

Section 4 – Performance Officer Clearance

Name	Alex Dewsnap	<input checked="" type="checkbox"/>	Divisional Director Strategic Commissioning
Date:	16 August 2013		

Section 5 – Environmental Impact Officer Clearance

Name	Andrew Baker	<input checked="" type="checkbox"/>	on behalf of the Corporate Director (Environment & Enterprise)
Date:	21 August 2013		

Section 6 - Contact Details and Background Papers

Contact: Martin Randall, Senior Professional, Corporate Performance and Planning, 020 8424 1815

Background Papers:

[Corporate Plan 2013-15](#)

**Call-In Waived by the
Chairman of Overview
and Scrutiny
Committee**

NOT APPLICABLE

[Call-in applies]