



**Report for: Overview and Scrutiny
Committee and Scrutiny
Sub-Committees**

Date of Meeting:	9 th April 2024
Subject:	Scrutiny Annual Report 2023-24
Responsible Officer:	Shumaila Dar, Assistant Director of Corporate Strategy
Scrutiny Lead Member area:	All
Exempt:	No
Wards affected:	All
Enclosures:	Scrutiny Annual Report 2023-24

Section 1 – Summary and Recommendations

This report provides the Scrutiny Annual Report for 2023-2024, as developed by the Scrutiny Leadership Group which comprises the chairs and vice-chairs of the Overview and Scrutiny Committee and its sub-committees, and the Scrutiny Lead members.

Recommendations:

The Overview and Scrutiny Committee is asked to:

- a) Consider and agree the Scrutiny Annual Report 2023-2024
- b) Submit the Scrutiny Annual Report 2023-2024 to Full Council for endorsement

Section 2 – Report

The council's constitution requires the Overview and Scrutiny Committee to report annually on its activities to Full Council. The attached Scrutiny Annual Report is the draft final report. This has been developed by the Scrutiny Leadership Group, which comprises the chairs and vice-chairs of the Overview and Scrutiny Committee and its sub-committees, and the Scrutiny Lead members. The Scrutiny Annual Report outlines the activities of the Overview and Scrutiny Committee, the scrutiny sub-committees and the scrutiny lead councillors during the 2023-2024 municipal year.

Scrutiny's focus has been focussed on looking at customer experience and what that means for Harrow residents. The team prioritises and continues to focus on key challenges impacting Harrow's residents. A key focus of the work of the Overview and Scrutiny Committee in the last period was focussing on in delving deeper into the impacts of service changes and providing insights into the following projects:

- Harrow Strategic Development ~(HSDP) Report
- Customer Experience Review
- Community Safety Strategy 2023-2026
- Corporate Plan 2023-2026

The scrutiny work programme for 2023-2024 has reflected this change in priorities.

Ward Councillors' comments

Not applicable as report relates to all wards.

Financial Implications

There are no financial issues associated with this report.

Performance Issues

There are no performance issues associated with this report.

Environmental Impact

There is no environmental impact associated with this report

Risk Management Implications

There are no risk management implications associated with this report.

Equalities implications / Public Sector Equality Duty

An Equalities Impact Assessment has not been undertaken for this report as it summarises the activities of scrutiny and does not propose any changes to service delivery.

Council Priorities

All

Section 3 - Statutory Officer Clearance

Not required for this report

Mandatory Checks

Ward Councillors notified: NO*, as it impacts on all Wards

Section 4 - Contact Details and Background Papers

Contact: Mira Chauhan, Policy Officer, mira.chauhan@harrow.gov.uk

Nahreen Matlib, Senior Policy Officer, nahreen.matlib@harrow.gov.uk

Background Papers: None