

**SOCIAL SERVICES APPEALS PANEL****23 APRIL 2004**

Chair: \* Havva Karabeyaz (Independent Person)

Councillors: \* Blann \* Mitzi Green

\* Denotes Member present

**PART I - RECOMMENDATIONS - NIL****PART II - MINUTES**36. **Appointment of Chair:****RESOLVED:** That Havva Karabeyaz be appointed Chair of the Panel for the purposes of this meeting.37. **Arrangement of Agenda:****RESOLVED:** That the item listed in Part II of the agenda be considered with the press and public excluded for the reason set out below:

| <u>Item</u>  | <u>Reason</u>  |
|--|--|
| 5. Formal Complaint About the Provision of Social Services | This item was considered to contain exempt information as defined in Paragraph 4 of Part 1 to Schedule 12A of the Local Government Act 1985 in that contains information relating to a particular applicant for or recipient of a Service provided by the Authority. |

38. **Terms of Reference:****RESOLVED:** That the terms of reference of the Panel be noted.39. **Guidance Notes:****RESOLVED:** That the guidance notes setting out the nature of the Panel be noted.40. **Complaint About the Provision of Social Services:**

The Panel considered a response from the Department of Children's Services (People First), a report of the Quality, Performance and Review Manager (People First), the Independent Investigator and the Independent Person which set out the background to the complaint.

The Panel carefully reviewed the case, and after taking into account views expressed by the Complainant, the Investigating Officers and the Children's Services Department, the Panel

**RESOLVED:** That a copy of the Panel's decision be provided to the Director of Children's Services.

(Note: The meeting having commenced at 10.00 am, closed at 3.45 pm)

(Signed) HAVVA KARABEYAZ  
Chair

(Note: Minutes of Social Services Appeals Panels:

The minutes of each Appeals Panel meeting are signed by the relevant Chair, to confirm their accuracy, shortly after the meeting has taken place. Minutes of such previous meetings appropriately are not submitted to subsequent Appeals Panels which will be considering relevant cases under different Chairmanships.)